



The Brain

Azulle Mini-PC Stick

Our smallest controller, the Azulle Mini-PC Stick delivers dependable local system control in a compact form factor ideal for clean, space-saving installations.

FEATURES

- Manages automations, connected devices, scenes, schedules, and overall system coordination.
- Designed for homes that need reliable automation control but do not require camera support.
- Supports up to 15 automations/scenes, 3 programmable items, 10 smart items, and 1 Powerwall. Extensive parental controls. Does not support blind control. Size: 3"x2"x1"

Price includes basic programming Yes No
Requires additional programming Yes No
Requires additional hardware Yes No
Additional hardware needed: _____

\$249.00



The Brain

NUC Mini-PC

Our mid-range NUC controller delivers the performance needed for smooth automations, dependable daily operation, and support for one camera.

FEATURES

- Manages automations, devices, scenes, schedules, blind control, voice/text notifications, and system coordination.
- Compact footprint with more than enough power for reliable daily smart-home control.
- Supports up to 25 automations/scenes, 10 programmable items, 20 smart items, 5 blinds, 1 camera, and 1 Powerwall. Extensive parental controls. Size: 4"x4"x2"

Price includes basic programming Yes No
Requires additional programming Yes No
Requires additional hardware Yes No
Additional hardware needed: Camera

\$399.00



The Brain

NUC Mini-PC+

Our top non-custom NUC controller delivers elevated performance for more demanding automations, premium responsiveness, and support for up to two cameras.

FEATURES

- Manages automations, devices, scenes, schedules, blind control, voice/text notifications, and system coordination.
- The same compact size as our mid-range controller, with additional performance for unlimited advanced programming, unlimited smart blind automation, and support for up to two cameras.
- Supports unlimited automations/scenes, programmable items, smart items, and blinds, plus up to 2 cameras and 2 Powerwalls. Extensive parental controls. Size: 4"x4"x2"

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: 2 cameras

\$599.00



The Brain

Custom Controller ThinkPad

This custom ThinkPad controller is designed for larger, more demanding smart-home systems and supports projects requiring more than two cameras.

FEATURES

- Includes all core controller capabilities with support for 3 or more cameras.
- Supports unlimited automations/scenes, programmable items, smart items, and blinds, plus 3 or more cameras and up to 2 Powerwalls. Extensive parental controls. Size: 0.39 - 0.62" x 13.95" x 9.49"

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: 3+ Cameras

Starting at \$1799.00



The Switch - Dimmers

Dimmer/4 scene 59350

This premium dimmer delivers refined smart lighting with support for 4 customizable scene automations and up to 4-way add-on switches. FindMe feature available in (R,O,Y,G,B,PK,P,W) (L0-7) and in Almond (+\$5.99).

FEATURES

- Up to 4 personalized automations at the touch of a button. Built-in network repeater.
- Smooth dimming by holding on/off. OTA firmware/security updates and S2+ security. 30+ diagnostic features standard.
- Compatible with up to 4-way add-on switches for convenient lighting control from multiple locations.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$99.99



The Switch - Dimmers

Dimmer w/manual 43-ndw

This smart dimmer includes an LED dim-level indicator and manual dimmer buttons, and supports up to 3-way add-on switches. FindMe feature available in (A,B) (L0-4), Almond (+\$5.99). Matching 3-way add-on switch with the same control features: +\$49.99.

FEATURES

- Manual dimmer controls with LED dim-level indicator. OTA firmware/security updates and S2 security.
- Delivers precise dimming levels (L1-8). Dozens of diagnostic features standard.
- Compatible with up to 3-way add-on switches for convenient lighting control from multiple locations.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$79.99



The Switch - Dimmers

Dimmer Basic W31

This value dimmer delivers reliable, smooth lighting control for customers who want dependable performance without unnecessary extras. FindMe feature in (B) (L0-1), white only.

FEATURES

- Delivers dimming by holding on/off. OTA security updates only and basic S2 security. 5 diagnostic features included.
- Network repeater to extend command range for basic S2 security devices and lower.
- Compatible with 3-way add-on switches.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$59.99



The Switch - Long

Long Range 4 scene Z880

Delivers 4 customizable automations and supports up to 5-way add-on switches using your existing add-ons. Ideal for detached spaces up to 3/4 mile away. FindMe feature in (W,B,G,R,P) (L0-4), available in (I,LA,GR,BK,BR) (+\$8.99).

FEATURES

- Up to 4 personalized automations. Built-in repeaters help transmit commands to distant devices.
- OTA firmware/security updates and S2+ security. 60+ diagnostic features standard.
- Ideal for a pool house, barn, dock, or other non-connected building up to 3/4 mile away.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No

Additional hardware needed: Only one upgraded controller network is required (+\$55.00) on any Brain, up to the device limit, no matter how many you add.

\$124.99



The Switch – Fan Control

4 Stage Fan Control F-1BW

This premium ceiling-fan controller features 4 indicator lights that display current fan speed plus manual up/down controls for quick adjustment. FindMe feature in (A,G,B) (L0-1), Almond (+\$5.99).

FEATURES

- 4-speed control, with each speed customizable. Example: High=100%, Med=80%, Low=10%.
- OTA firmware updates and S2+ security. Dozens of diagnostic features standard. Built-in network repeater.
- Compatible with up to 3-way add-on switches for convenient control from another location.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$109.99



The Switch - Classic

Long 4scene Toggle EN76

This smart switch offers a familiar classic-toggle feel while still delivering 4 customizable automations and support for 4-way add-on switches. Range: ¾ mile. Almond: +\$5.99.

FEATURES

- Up to 4 personalized automations. Built-in network repeater to relay commands to remote devices.
- OTA Firmware updates and S2+ Security. 60+ of diagnostic features standard.
- Ideal for a pool house, barn, dock, or other non-connected building up to ¾ mile away.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: Only one upgraded controller network is required (+\$55.00) on any Brain, up to the device limit, no matter how many you add.

\$109.99



The Switch - Basic

Basic Smart Switch G15S

This value smart switch delivers reliable on/off control for customers who want dependable smart functionality without unnecessary extras. FindMe feature in (G) (L1), white only.

FEATURES

- Acts as a routing node, allowing other devices to connect through it.
- Compatible with up to 3-way add-on switches for convenient control from another location.
- Meets the minimum certification requirements in effect at the time it was produced. No OTA firmware/security updates.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$49.99



The Switch - 4 Scene

4 Scene Smart Switch W30

This value 4-scene smart switch delivers reliable on/off control for customers who want dependable smart functionality without unnecessary extras. FindMe feature in (B) (L1), white only.

FEATURES

- OTA security updates only and basic S2 security. 5 diagnostic features included.
- Network repeater to extend command range for basic S2 security devices and lower.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$69.99



The Sensors - Door / Window

Concealed Open/Clsd W089

Provides discreet, low-visibility door and window monitoring by mounting fully within the frame, with no visible surface hardware outside. Ideal for reliable open/close detection without affecting the home's appearance. Size: 2.5 in x 0.75 in.

FEATURES

- An excellent low-visibility alternative when professionally wired alarm contacts are not practical.
- Works on windows, doors, cabinets, and more, with up to a 3-year battery life.
- Installation requires a 2.5-inch bore hole.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Additional hardware needed: _____		

\$89.99



The Sensors - Door

Hinge Pin Door Sensor 6310

Installs directly into a compatible door hinge to provide discreet open/close monitoring without a traditional surface-mounted contact sensor. Ideal for doors where appearance matters and for customers who want low-visibility entry monitoring

FEATURES

- OTA Firmware updates and S2 Security.
- Installs directly into a compatible door hinge to provide discreet open/close monitoring.
- 5 x 1.7 x 1 in

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Additional hardware needed: _____		

\$79.99



The Sensors – Door/Window

Door/Window Sensor APRO

This slim, power-sipping sensor delivers impressive performance in a sleek, low-profile design that blends in beautifully throughout the home while providing reliable sensing in a compact form. Size: 2.0"x.75"x.7".

FEATURES

- Works on doors, windows, cabinets, and safes.
- OTA Firmware updates and S2+ Security.
- 3-year battery life.

Price includes basic programming Yes No

Requires additional programming Yes No

Requires additional hardware Yes No

Additional hardware needed: _____

\$59.99



The Sensors – Door/Window

Door/Window Sensor 4PR2

This basic door and window sensor provides reliable open/close monitoring in a practical design that is slightly larger than our slim model while still delivering dependable everyday performance. Size: 3.5"x.1.0"x.9".

FEATURES

- Works on doors, windows, cabinets, and safes.
- S2 security / no OTA updates.
- 3-year battery life.

Price includes basic programming Yes No

Requires additional programming Yes No

Requires additional hardware Yes No

Additional hardware needed: _____

\$24.99



The Sensors - Water Leak

Water Leak Sensor 11LM

This very small water leak detector provides reliable early leak detection in a compact, low-profile design that fits easily into tight spaces while staying out of sight. Size: 2"x2"x.75"

FEATURES

- Small enough to fit discreetly in tight spaces like under sinks, behind appliances, and near water heaters.
- Helps identify water issues quickly so action can be taken before minor leaks become major damage.
- Its compact size makes it easy to place anywhere dependable leak monitoring is needed throughout the home.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$29.99



The Controllables - Plugs

Smart Plug 1002

Our premium in-wall replacement plug delivers a clean, built-in look while bringing intelligent control directly into your home. Designed for seamless integration, it offers reliable performance, elegant convenience, and a more refined alternative to bulky plug-in devices. (Almond +5.99)

FEATURES

- Child and Tamper-Resistant.
- Features one always on plug and one controllable.
- OTA Firmware updates and S2+ Security. Acts as a repeater for other devices.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$69.99



The Controllables - Plugs

External Smart Plug 1840

Our external smart plug delivers smart control in an incredibly compact form that is barely noticeable once installed. About the size of a silver dollar, it also provides useful power data such as voltage and wattage usage.

FEATURES

- Compact design, built-in network repeater, OTA firmware, and S2+ security. A dozen diagnostic features standard.
- Allows you to track power being used by the device plugged into it instantly and over long periods.
- Use it as an automation target or as a trigger source when an overload is approaching or occurring.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$39.99



The Controllables - Plugs

Basic Smart Plug 105

Our most basic plug-in controller gives you straightforward on-and-off control for lamps and small devices with no extra bells or whistles. Size: 2.61 x 1.49 x 1.57 in

FEATURES

- Manual power button on the side
- Encrypted communications; no OTA updates.
- Compatible with up to 3-way add-on switches for convenient lighting control from multiple locations.

Price includes basic programming Yes No
 Requires additional programming Yes No
 Requires additional hardware Yes No
 Additional hardware needed: _____

\$20.99



The Vision – Movable Cameras

355° pan and 90° tilt camera

This premium movable PoE (Power over Ethernet) camera delivers broader coverage, cleaner tracking, and a more capable camera experience for higher-end projects.

FEATURES

- 4K 8MP video for sharper detail, with 6x zoom, 355° pan, and 90° tilt.
- Dual-lens design for wide view and close-up tracking
- Auto tracking that follows people, vehicles, and animals
- Can be used as a trigger condition, in a script, or as part of an automation.
- One wire (RJ45 / Ethernet) carries video, control, and power.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Additional hardware needed: <u>SD Card</u>		

\$299.99



The Vision – Stationary Camera

2K QHD Camera 120

A compact 2K QHD wired security camera for indoor or outdoor use, IP66 weather resistance, full-color night vision and two-way audio.

FEATURES

- 2K QHD clarity for sharper detail than standard 1080p, with a 4MP maximum resolution of 2560 × 1440
- Full-color night vision with built-in dual spotlights, plus an invisible IR mode for spaces like nurseries or bedrooms.
- Indoor/outdoor flexibility thanks to its IP66 weatherproof rating and magnetic base for fast placement or repositioning.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Additional hardware needed: <u>SD Card</u>		

\$99.99



The Sensors – Power Monitor

Home Energy Meter a2nd

This device is designed to track electricity use across two phases, measuring amps, volts, and watts in real time. It can also monitor energy production from solar or other home power sources, helping homeowners automate usage, reduce waste, and keep their data local.

FEATURES

- Whole-home energy monitoring with support for measuring amps, volts, and watts through clamp meters.
- Tracks both consumption and production, so it can monitor household usage as well as power generated by solar.
- 99% accuracy, real-time data, and long-range wireless communication using AES-128 encryption.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$99.99



The Sensors – Power Monitor 16 circuits 2 mains

Whole Home Energy Meter

This meter expands on the model above by also monitoring individual breakers. It helps identify which rooms or devices use the most power and provides both instant data and long-term reporting for up to 3 years. Great for multi-tenant homes.

FEATURES

- Whole-home energy monitoring for every circuit that will measure amps, volts, and watts through clamp meters.
- Tracks both consumption and production, so it can monitor household usage as well as power generated by solar.
- 99% accuracy, real-time data, and long-range wireless communication using AES-128 encryption.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$229.99



The Comforts - Blinds

Blind Control SBBT

Our premium solar-powered blind controller delivers elegant, low-maintenance shade control with built-in solar charging and support for advanced automation blueprints (see description). Absolutely quiet! Size: 1.5"x1.0"x5.0"

FEATURES

- Built-in solar charging helps maintain battery life for dependable daily operation while reducing maintenance.
- Supports sunrise/sunset positioning, glare reduction, privacy control, comfort adjustments, and other tailored behaviors that respond intelligently to changing conditions throughout the day. Advanced blueprint-driven logic can also support more personalized automation.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$119.99



The Comforts - Curtains

Curtain Control SBCC

Our premium solar-powered curtain controller delivers elegant, low-maintenance privacy control with built-in solar charging and support for advanced automation blueprints (see description). Absolutely quiet! Size: 3.3"x2.8"x8.1"

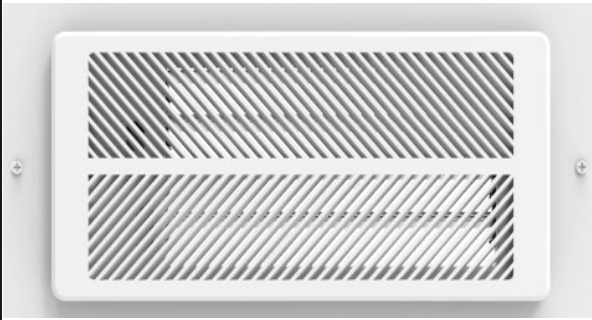
FEATURES

- Offers the same core benefits as blind control, except tilt adjustment is replaced by percentage-based open/close positioning.
- Because curtain designs vary widely by opening style, draw method, and material, listed pricing is for the simplest curtain style: a single manual panel that opens to the right and closes to the left.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

Starting at \$139.99



The Comforts – Air Vents

Closable Vents AIR1

Our battery-operated smart vents help direct airflow where it is needed most, delivering more balanced comfort from room to room. They can also reduce wasted heating and cooling by automatically adjusting airflow based on how the home is being used.

FEATURES

- Send more airflow to occupied rooms and reduce airflow to spaces that are not currently in use.
- Reduce wasted heating and cooling by automatically managing airflow based on temperature, schedules, and occupancy.
- Custom automations to support comfort, energy savings, and more intelligent climate control throughout the day.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Additional hardware needed: Varies any sensor with a built-in thermostat. Static pressure test is required.

Starting at \$129.99



The Comforts – Thermostat

Smart Thermostat

A dependable thermostat built for real-world central HVAC systems, including conventional equipment and heat pumps. It supports hardwired 24 VAC power with a C-wire or battery operation, making it a flexible fit for both new installations and retrofit work.

FEATURES

- Acts as a signal repeater when using VAC power.
- Supports up to 3 Heat / 2 Cool heat pump systems and 2 Heat / 2 Cool conventional systems.
- OTA Firmware updates and S2+ Security.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Requires additional hardware	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Additional hardware needed: _____

\$139.99



The Packages – Private Home Assessment

Home Assessment

Begin with a home assessment so we can evaluate your home, your goals, and the devices you want brought into one elegant system. From there, we create a custom plan designed for comfort, simplicity, and premium everyday living.

What to expect:

- Define your goals and the experience you want your home to deliver.
- Evaluate any limitations or opportunities that may affect the design of your system.
- Present hardware and integration options tailored to your home and priorities. • Using your selected hardware as the foundation, recommend tailored solutions that can make your home more intuitive, efficient, and easier to live in.
- Leave you with a clear, no-pressure estimate for moving forward.
- Estimated time: 30 to 50 minutes.

**Credited toward approved projects:
\$99.00**



The Packages - Smart Home Rescue

Smart Home Rescue

This is our most popular service because many people have invested in smart devices hoping to make life easier, only to find that everything still feels disconnected and harder to manage than it should. Smart Home Rescue is designed for homeowners with existing smart devices who want everything brought together into one refined, reliable system. We install our controller, integrate the technology you already own where possible, and create a more seamless experience with clear recommendations for any upgrades that would improve performance, usability, or long-term reliability. (See items we integrate)

What to expect:

- A review of your current smart-home devices, apps, and overall system setup. • A discussion of your goals and how you expect the system to work.
- A review of any performance or reliability issues you are experiencing, including app overload.
- Integration of compatible existing technology into one unified control experience.
- Identification of devices, gaps, or limitations that may affect performance or compatibility.
- Recommendations that could improve reliability or ease of use. (Please see the disclaimer concerning this service.)
- A cleaner, more streamlined smart home experience designed to reduce app overload and simplify daily control.

Starting at \$349.00



The Packages – Local Core Installation

Local Core Installation

Our Core Installation service is an ideal starting point for homeowners who want a reliable smart-home foundation without overcommitting on day one. It provides a professionally installed system you can begin using right away, with the flexibility to expand into additional devices, features, and automations over time.

WHAT IT INCLUDES:

- Includes 1x Azulle Mini-PC Stick, 1x Dimmer/4-scene switch, 3x smart switches, and 1x smart plug, plus 4 custom automations, 4 scenes, and 1 script.
- Additional hardware can be added to this package up to the selected device limit.
- The first month of remote access is included at no charge.

Starting at \$799.00



The Packages – Lighting & Comfort

Lighting & Comfort

The Lighting and Comfort Package is designed to create a more polished home experience by coordinating light, privacy, and airflow through one intelligent system. With a NUC Mini-PC at its core, this package delivers scene-based lighting, smart switching, automated blinds, targeted vent control, and discreet plug automation in a way that feels seamless, responsive, and easy to live with.

FEATURES

- NUC Mini-PC controller installation and setup
- One 4-scene light switch plus three smart switches for flexible lighting control.
- Two automated blind controllers and one smart vent (refer to Air Vent Disclaimer) for enhanced comfort and airflow.
- Two external smart plugs to control lamps or other devices
- Integration of up to two device types you already own (see Integration section). Additional compatible devices beyond five total are \$10 each.
- Four custom automations, four lighting scenes, and 2 custom scripts.
- The first month of remote access is included at no charge.

Starting at \$1550.00



The Packages - Privacy-First Camera Systems

Privacy-First Camera Systems

A privacy-first camera package built around local awareness and practical protection, featuring our 355-degree pan and 90-degree tilt camera paired with a smart switch that can activate exterior lighting when needed. This package helps you see more of your property, respond faster to outside activity, and improve visibility without relying on a cloud-first approach.

- Includes: NUC Mini-PC, one 355° pan / 90° tilt camera, all required setup, and one smart light switch.
- Includes camera onboarding, detection tuning, zone and mask setup, recording configuration, alert automation programming, and notification customization.
- The first month of remote access is included at no charge.

Starting at \$1150.00



The Packages - Kids brushing

Brush the Right Way - AL01

This package helps turn brushing into something that feels fun instead of forced, while giving parents better visibility into real brushing activity without constant supervision.

FEATURES

- Tracks real brushing time and activity automatically, turning daily brushing into a more fun and reward-friendly routine.
- Add an iPad for a visual guide showing where to clean or which areas were missed. Alexa can also be used for progress announcements.
- Gives parents better visibility without hovering or guessing by providing daily, weekly, or monthly reports.
- Includes: Azulle Mini-PC Stick plus setup of reporting and data logging based on the toothbrush you choose.
- The first month of remote access is included at no charge.

Price includes basic programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional programming	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Requires additional hardware	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Additional hardware needed: toothbrush

Starting at \$699.00

FindMe Feature – A Polk Systems exclusive feature that comes standard in Blue, with other colors available where noted in the description. L = levels of brightness. It uses a very small LED light to help you find the switch in the dark and can be deactivated upon request. This feature, along with our other products, is available to view in our model home by appointment.



Colors:

A=Amber, BK=Black, B=Blue, BR=Brown, G=Green, GR=Grey, I=Ivory, PK=Pink, LA=Light Almond, O=Orange, P=Purple, R=Red, Y=Yellow, W=White

Items we integrate

While the list below is extensive, it does not necessarily represent every technology we can integrate into your system. A good rule of thumb is that if a device has an app on your phone or tablet, there is a strong likelihood it can be incorporated into your home experience. We also design custom integration solutions for legacy systems such as garage door openers, sprinkler systems, alarm systems, and drive or walk-through gates, so we encourage you to ask about any technology you would like included. Unless a package specifically states otherwise, individual item pricing covers the listed product and its stated basic programming only, while package pricing bundles the listed equipment, setup, and included programming.

Integration Disclaimer:

Integration Pricing; Included Scope; Additional Charges; Third-Party Hub Limitations

1. Hardware Not Included.

Unless expressly stated otherwise in writing, all integration pricing excludes the cost of additional hardware, accessories, consumables, and supporting equipment. Customer must purchase one (1) Polk Systems Brain controller for the project, together with any additional hardware reasonably required for installation, operation, compatibility, or support of the requested devices or services, including, without limitation, power cords, power supplies, mounting stands, adapters, bridges, hubs, specialty batteries, and similar items.

2. Included Integrations.

Unless expressly stated otherwise in writing, the quoted integration price includes basic programming for up to two (2) integrations only (the "Included Integrations").

3. Definition of Basic Programming.

For purposes of this Agreement, "basic programming" means:

- a. connecting one compatible device, platform, bridge, hub, or service to the Polk Systems controller;
- b. adding the compatible device, platform, bridge, hub, or service to the Polk Systems system and enabling standard supported control functions; and
- c. performing reasonable post-connection validation, including diagnostics, signal testing, communication testing, responsiveness checks, battery-status review where supported, and other standard verification steps Polk Systems deems appropriate to confirm reliable communication.

Basic programming does not include custom coding, complex automation design, advanced scenes, manufacturer escalation, network remediation, unsupported feature development, cloud-account repair, firmware remediation, physical installation, rewiring, relocation of devices, or any non-standard configuration, all of which may be quoted and billed separately.

4. Additional Integrations.

Unless you purchase a package which includes integrations, then compatible integrations are generally billed starting at \$100.00 per integration for basic programming only. Final pricing may be higher depending on compatibility, complexity, required custom work, vendor limitations, firmware limitations, networking issues, account requirements, third-party dependencies, or other project-specific conditions.

5. No Universal Price Sheet.

Customer acknowledges that each integration request is unique and may require research, compatibility review, testing, custom development, or additional labor. Accordingly, Polk Systems does not provide a universal or guaranteed standard price sheet for all requested integrations without first reviewing the specific products, platforms,

and requested functionality. Polk Systems will provide scope, recommendations, and pricing as promptly as reasonably possible after review of the requested items.

6. How Integrations Are Counted.

Integrations are counted based on the platform, ecosystem, connection method, required mapping, command structure, programming effort, and overall implementation scope, as determined by Polk Systems in its reasonable discretion.

- a. Single Platform / Single Bridge Integrations. Where a single compatible bridge, hub, account, or platform-level integration provides access to multiple end devices and only one platform-level integration is required, such devices may be counted as one (1) integration regardless of the number of end devices connected through that bridge, hub, account, or platform.

By way of example only, each of the following may be treated as one (1) integration if only one platform-level integration is required:

- i. one (1), six (6), or nine (9) Philips Hue lights connected through a single Philips Hue Bridge;
- ii. multiple Lutron devices connected through a single Lutron Smart Bridge;
- iii. multiple Sonos speakers connected through a single Sonos household or account; and
- iv. multiple devices exposed through a single compatible manufacturer bridge, controller, or cloud account where one integration gives Polk Systems access to all such supported devices.

b. Separate Integrations. Devices may still be counted as separate integrations when they require separate platform connections, different code sets, different command structures, materially different configuration, separate mapping, or device-specific implementation work, even if the devices are from the same manufacturer.

c. Protocol Grouping Does Not Control Integration Count. For clarity, grouping items by technology or protocol for migration pricing under Section 8 does not, by itself, determine how integrations are counted under this Section 6.

7. Legacy Hub / Third-Party Hub Policy

“Polk Systems’ standard installation and support model requires that all compatible devices be migrated from any legacy, third-party, secondary, intermediary, or manufacturer-specific hub, bridge, controller, or platform, including but not limited to SmartThings or similar systems (each, a ‘Legacy Platform’), to the Polk Systems controller in order to be included within the Polk Systems environment.

Any compatible device that remains connected to a Legacy Platform shall be deemed outside the Polk Systems environment and shall not be installed, configured, integrated, or supported by Polk Systems as part of the system. Such devices will not be eligible for inclusion in Polk Systems automations, scenes, schedules, notifications, interoperability functions, monitoring services, performance standards, compatibility commitments, or ongoing support.

Customer acknowledges and agrees that Polk Systems does not provide or support split-system operation in which compatible devices remain connected to a Legacy Platform while other compatible devices are migrated to the Polk Systems controller. Compatible devices that are not migrated will not communicate, coordinate, or interact with devices, services, or automations operating within the Polk Systems environment.

Migration of compatible devices to the Polk Systems controller is a material condition of installation, system acceptance, and ongoing support.”

8. Device Migration Service

Polk Systems may, upon request and subject to compatibility, provide a device migration service for eligible devices currently connected to a Legacy Hub.

a. **Migration Pricing.** Migration is billed at \$75.00 per technology class for up to five (5) eligible devices within the same technology class, plus \$5.00 for each additional eligible device in that same technology class above five (5), unless otherwise stated in writing.

This migration fee is separate from and in addition to any integration charges, service charges, programming charges, or hardware costs.

b. **Technology Classes.** For purposes of migration pricing, “technology class” means the same device communication standard or substantially similar pairing method, including, by way of example only, Zigbee, Z-Wave, Matter, Thread, Bluetooth, Wi-Fi, RF/proprietary wireless protocols, or such other categories as Polk Systems determines in its reasonable discretion.

c. **Included Migration Tasks.** Migration service includes only the following for eligible devices:

1. removal or deprogramming of the device from the Legacy Hub or old platform;
2. factory reset of the device, if required
3. addition of the device to the Polk Systems controller; and
4. reasonable post-migration validation, including diagnostics, signal testing, communication testing, responsiveness checks, health review, battery-status review where supported, and other standard verification steps Polk Systems deems appropriate to confirm reliable communication.

d. **Excluded Migration Tasks.** Migration service does not include physical installation, rewiring, mounting, battery replacement, relocation of devices, repair of defective devices, replacement of unsupported accessories, correction of pre-existing network issues, account recovery, firmware remediation, manufacturer troubleshooting, or unsupported feature development.

e. **Right to Decline Migration.** Polk Systems may decline to migrate any device that is unsupported, incompatible, restricted by manufacturer limitations, dependent on unavailable credentials, materially defective, physically inaccessible, or otherwise not reasonably capable of being migrated.

9. Post-Migration Support

Once an eligible device has been successfully migrated from a Legacy Hub and directly added to the Polk Systems controller, Polk Systems will support that direct integration as part of the Polk Systems environment, subject to the device’s own manufacturer-supported capabilities, design limitations, firmware limitations, hardware limitations, cloud dependencies, and discontinued functions.

Polk Systems does not warrant or guarantee any feature, function, or behavior that the device itself does not support.

10. Customer Acknowledgment

“By approving the project or signing this Agreement, Customer acknowledges and agrees that:

a. all compatible devices must be migrated from any Legacy Platform to the Polk Systems controller in order to be included within the Polk Systems environment;

b. Polk Systems does not offer or support split-system operation, partial migration, or any configuration in which compatible devices remain connected to a Legacy Platform while other compatible devices are migrated to the Polk Systems controller;

c. any compatible device that remains connected to a Legacy Platform shall be deemed outside the Polk Systems environment and shall not be installed, configured, integrated, represented, or supported by Polk Systems as part of the system;

d. Customer may not retain, reconnect, add, or request integration, automation, or support for compatible devices on a Legacy Platform as part of the Polk Systems environment;

e. any device remaining on a Legacy Platform shall not increase, expand, or extend the supported limits, capabilities, or service scope of the selected Polk Systems controller or package;

f. devices that remain connected to a Legacy Platform are excluded from Polk Systems' normal support obligations, performance standards, compatibility commitments, monitoring services, and related representations; and

g. any device migrated to the Polk Systems controller will be supported by Polk Systems only to the extent of the manufacturer-supported capabilities, limitations, and intended use of that device.”

OTA Firmware Updates

OTA Firmware Updates means a compatible device can receive a firmware update wirelessly after it has already been installed. Firmware is the device's internal operating software—the code that controls how it behaves, communicates, responds to commands, and reports status. In the official device stack, the firmware update feature is specifically defined as a way to update a device remotely rather than by removing it, opening it up, or connecting it with a cable.

For a customer, the easiest way to understand this is: **the hardware stays in place, but the device's brain can still improve over time.** That matters because installed devices do not always stay perfect forever. Sometimes a device needs a reliability fix, a performance improvement, better compatibility with newer system features, or a security hardening update. Official documentation describes OTA updates as a way to remotely deliver software and security updates, reduce maintenance costs, and improve the end-user experience.

That makes OTA important for three big reasons. First, it protects the customer's investment because supported devices can improve without replacement. Second, it reduces service disruption because updates can often be applied without removing a device from the wall or ceiling. Third, it helps keep the overall system healthier over time, because devices can receive corrections after installation instead of being permanently stuck on older code.

A simple example would be a dimmer, shade controller, smart vent controller, or sensor that is already installed and working, but later receives a firmware release that improves response timing, battery handling, status reporting, or long-term stability. Instead of scheduling a hardware swap, our system can send the new firmware wirelessly to that device. The device updates its internal software, restarts with the new code, and keeps doing its job with the improvement in place. That is the practical value of OTA: **installed hardware can be refined after deployment.**

OTA updates also matter from a security standpoint. Security is not only about how safely a device communicates today. It is also about whether that device can receive future protections if better security measures, bug fixes, or hardening updates become available later. In that sense, OTA works hand in hand with advanced security: security protects live communication, while OTA gives supported devices a path to receive future security and reliability improvements.

S2 & Higher Security

S2 & Higher Security refers to an advanced security framework used to protect both device enrollment and everyday communication on the network. Official security documentation describes it as providing **confidentiality, message integrity, and data freshness.** In plain language, that means protected messages are encrypted so outsiders cannot read them, checked so tampered messages can be detected, and validated so old messages cannot simply be replayed later as if they were new.

This matters because a smart device network is built entirely on commands and status reports. Lights are told to turn on, sensors report state changes, shades move, vents adjust, and locks or other sensitive devices respond to instructions. Without strong security, someone could try to read private traffic, imitate a trusted device, alter a message in transit, or reuse an old captured command. Official security guidance explains that encrypted messages appear as random data to outsiders, fake transmissions from outside the trusted network can be recognized, and freshness checks help defend against replay-style attacks.

One of the most important parts of this security level happens during setup. The secure enrollment process uses a unique device-specific code to help verify that the system is pairing with the intended device. Official

certification guidance explains that this device-specific key is used to help prevent man-in-the-middle attacks during enrollment. That means protection begins at the moment a device is added, not only after it is already part of the system.

For a customer, the value is straightforward: **stronger trust in what the system is hearing and sending**. If a protected device says it was activated, the system has far better assurance that the message is genuine. If the system sends a command to a sensitive device, the communication is far better protected against eavesdropping, forgery, or replay. In other words, this security layer helps make sure commands are private, authentic, and current.

A simple example would be a security-sensitive device being added to our system. During setup, the unique verification code helps confirm that the correct physical device is the one being enrolled. After that, everyday commands and reports are protected with encryption and integrity checks. To the customer, that translates into something very practical: better protection against spoofed commands, altered messages, and reused old transmissions.

This security level also connects directly to OTA Firmware Updates. Security protects the device while it is joining the network and while it communicates every day. OTA updates make it possible for that same device, when supported, to receive future security and reliability improvements without being removed or replaced. One protects communication in the present; the other helps keep the device current over time.

Air Vent / Airflow Restriction Device Disclaimer

Air Vent Product Disclaimer; Pre-Installation Testing; System Suitability; Customer Acknowledgment

1. **Scope of Air Vent Products.**

For purposes of this Agreement, “Air Vent Products” includes any smart vent, automated vent, airflow restriction device, damper, or similar product installed, integrated, configured, or recommended by Polk Systems.

2. **Required Pre-Installation Evaluation.**

Polk Systems will perform a reasonable pre-installation evaluation before installing any Air Vent Product. Such evaluation may include, without limitation, review of the HVAC system design and condition, testing of static pressure, airflow behavior, return-air conditions, temperature performance, equipment operation, duct configuration, vent locations, filter condition, and other diagnostics Polk Systems deems appropriate to determine whether the proposed installation is suitable.

3. **No Installation Without Approval.**

Polk Systems will not install any Air Vent Product unless, in Polk Systems’ reasonable judgment, the system appears to be an appropriate candidate for such installation. If Polk Systems determines that the HVAC system, ductwork, blower performance, static pressure, airflow balance, equipment condition, or any other related condition makes installation inadvisable, Polk Systems may decline installation, suspend the work, require corrective action first, or revise the project scope and pricing.

4. **Static Pressure and System Protection.**

Customer acknowledges that restricting airflow on an HVAC system may increase static pressure and may negatively affect system operation if the HVAC system is not properly designed, maintained, or configured for such use. Polk Systems’ pre-installation testing is intended to reduce risk, but Polk Systems does not agree to install Air Vent Products on any system that, in Polk Systems’ reasonable judgment, presents an unacceptable risk of excessive static pressure, restricted airflow, equipment strain, coil freezing, overheating, short cycling, reduced comfort, premature wear, or similar performance concerns.

5. **Pre-Existing Conditions Not Included.**

Polk Systems is not responsible for diagnosing, repairing, or correcting pre-existing HVAC defects or design problems unless expressly agreed in writing. This includes, without limitation, undersized ductwork, inadequate return air, dirty filters, leaking ducts, failing blower motors, failing capacitors, refrigerant issues, frozen coils, improperly sized equipment, disconnected dampers, thermostat issues, electrical faults, blocked registers, or any other pre-existing mechanical, electrical, airflow, or design-related condition.

6. **No Guarantee of Universal Compatibility or Performance Improvement.**

Air Vent Products are not guaranteed to be appropriate for every HVAC system, floor plan, comfort complaint, or airflow issue. Polk Systems does not guarantee that the installation of any Air Vent Product will increase efficiency, reduce utility costs, eliminate hot or cold spots, improve comfort in every room, or correct underlying HVAC design or maintenance issues.

7. **Post-Installation Limitations.**

Even after successful installation and testing, system performance may be affected by factors outside Polk Systems’ control, including HVAC equipment condition, duct design, seasonal load changes, filter condition, home construction, insulation levels, solar gain, occupancy patterns, customer adjustments, manufacturer updates, or third-party device behavior. Polk Systems does not warrant or guarantee performance beyond the supported capabilities of the installed products and the condition of the underlying HVAC system.

8. **Customer Responsibilities.**

Customer agrees to maintain the HVAC system in reasonably proper working order, including routine filter replacement, servicing of HVAC equipment as needed, and keeping registers, returns, and related

components reasonably accessible and unobstructed. Customer further agrees not to modify vent positions, automation logic, or related HVAC settings in a manner that defeats the intended operating limits established by Polk Systems without consulting Polk Systems first.

9. Right to Disable, Reconfigure, or Decline Support.

If Polk Systems later determines that an Air Vent Product installation is contributing to unsafe conditions, excessive static pressure, equipment strain, poor performance, or repeated HVAC issues, Polk Systems may recommend disabling, removing, or reconfiguring the Air Vent Product. If Customer declines such recommendation, Polk Systems may limit or decline further support relating to the affected HVAC or airflow control configuration.

10. No Assumption of HVAC Design Liability.

Unless expressly stated otherwise in writing, Polk Systems is providing automation and integration services only and is not assuming responsibility as the original designer, installer, or warrantor of the HVAC system, duct design, or mechanical performance of the premises.

11. Customer Acknowledgment.

By approving the project or signing this Agreement, Customer acknowledges and agrees that:

- a. Polk Systems will test the system before installing any Air Vent Product;
- b. Polk Systems may decline installation if the system does not appear suitable;
- c. airflow restriction devices may increase static pressure and may not be appropriate for every HVAC system;
- d. Polk Systems is not responsible for pre-existing HVAC, duct, airflow, or design problems unless expressly agreed in writing; and
- e. installation of an Air Vent Product does not constitute a guarantee of comfort, efficiency, or correction of underlying HVAC issues.

